IQVIA

IQVIA Healthcare: Gain the Benefits of Data Archiving as a Managed Service for Payers

Rearchitect storage to monitor and manage the data you need and reallocate resources to reinvestment and growth

Archiving large scale production applications and retiring legacy applications is an effective strategy for healthcare payers to free budget for investing in new and innovative deployments.

With data archiving as a managed service solution, data remains accessible according to your data governance standards. Archiving enables you to decommission all associated hardware and software after retirement, eliminating the maintenance costs associated with these outdated systems — including the ever-escalating cost of scarce application experts.

Live archiving increases operational efficiency by improving application performance and reducing the overall storage footprint. As a result, this deployment solution can help your organization allocate more of its budget toward re-investment and business growth.

A combined software, hardware, and deployment approach

- **Providing maximum operational flexibility** and simultaneously providing for the repurposing of existing IT staff to more strategic and revenue-generating activities

- Providing claims management users with a single tool to continue **applying adjustment requests** against archived claims and payments

- Providing IT organizations with the ability to combine **low initial implementation costs** and monthly predictable support — without internal IT technology training or ongoing IT infrastructure costs

- Reducing internal storage costs while freeing existing infrastructure to **increase performance** for demand on more strategic internal applications

- Maintaining a **defensible disposition with compliance** to HIPAA regulations

This combination of software, hardware, and deployment approach has provided healthcare payer organizations with a return on investment achieved in 12 to 18 months.

IT operational costs							Applications archived
			Archiving fixed cost… every month				
MONTH 1	MONTH 6	MONTH 12	MONTH 24	MONTH 36	MONTH 48	MONTH 60	MONTH 72 ....

Rapid return and fixed costs

IQVIA's Data Archiving as a Managed Service provides a rapid return on investment based on the number of applications to be archived and the rate at which you would like to archive them. The goal of our service is to establish an archiving capacity that continues to archive and retire applications from your environment while keeping costs fixed.

Protecting application data

HIPAA, Sarbanes-Oxley, and SEC Rule 17a regulations have made healthcare payer organizations nervous about compliance with corporate data retention polices. The heightened regulatory environment is putting a renewed emphasis on e-discovery policies.

Keeping legacy applications active just to retain access to information is an expensive proposition. In addition, a "do nothing" approach keeps your data forever, which is not viable.

During the archiving process, data is classified, and retention policies are assigned and disposed of according to your data governance initiatives. Once archived, your application data is protected through:

- An immutable exact copy of the original application data

- Legal hold and retention to match your governance

- Timely data disposal reducing legal risk

- Security role-based masking of personal health information and personally identifiable information in reporting

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The IQVIA Data Archiving as a Managed Service provides all your data archiving needs

APPLICATION MANAGED SERVICES	QUALIFIED IMPLEMENTATION (GxP AND PHI COMPLIANT)	DATA ARCHIVING	ACCESS TO ARCHIVE DATA
• Application support • Daily monitoring • Daily maintenance • Release management • Configuration management • eDiscovery support • Ad-hoc data requests • Policy management • Retention policies • Legal holds	• Suite of compliance documentation covering build of infrastructure • Suite of compliance documentation covering installation of applications • Platform governed by change control	• Archive applications to a single location • Integrated data validation • Defensible disposition • Full data and metadata discovery • 90% compression ratio • SQL query access • Retention management • Dynamic data masking • Factory archiving process	• Claims reporting • Claims and payment adjustments • Billing statements • HR reporting • FHIR / CCD / HL7 / 835 / EDI integration • Audit and compliance reports • Ad-hoc reports

IQVIA Healthcare Solutions: The right data to make the right decisions

WE COMBINE INDUSTRY, HEALTHCARE, AND TECHNOLOGY EXPERTISE TO SOLVE COMPLEX CLIENT PROBLEMS

Beyond our managed services, the experts at IQVIA Healthcare Solutions are uniquely positioned to enrich your healthcare business information, enable data-driven decision making, and support patient-enabled access to information. With a range of information assets, data services, and innovative data sciences, we can assist organizations by integrating unparalleled data, advanced analytics, and innovative technology to power better decision-making for transformational healthcare outcomes and improved business results.

With more than 60 years of healthcare industry experience and partnerships with the largest payers, providers, and associations in the United States, IQVIA's U.S. Healthcare Solutions team is a vital partner for healthcare organizations looking to take their business performance to the next level.

WE KNOW HEALTHCARE AND WE UNDERSTAND PROVIDERS' NEEDS

We deliver end-to-end consulting and integration solutions to ensure you have the data, analytics, and technology you need for a true competitive advantage

We customize delivery of these powerful tools in the format of your organization's choice.

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